



### **No additional work carried out without prior authorisation:**

We promise never to carry out work on your vehicle without your prior authorisation. If we identify additional work a member of our team will contact you and go through the exact requirements & costs involved, giving you piece of mind when it comes time to collect your car!

### **Free wash and vacuum when your vehicle is serviced:**

Every service carried out by wlmg is always followed by a complementary wash & vac, ensuring your car is always in tip top condition and looking great!

### **12 month guarantee on parts & labour:**

All parts and accessories fitted to our resident brands (being Nissan, Kia, Peugeot, Fiat & Hyundai) will be genuine manufacturer products. All brands outside of these listed above will still be high quality either exceeding or equal to original manufacturers specification and adhering to current Block Exemption Regulation (BER) standards. All wlmg parts & accessories are covered with a comprehensive 12 month warranty.,

### **Manufacturer Warranty Protected:**

Thanks to the 'Block Exemption Regulation' 14002002 (BER) introduced in October 2003, you can now have your car serviced independently, away from a main dealer, without invalidating the manufacturer's warranty.

wlmg help you take full advantage of this freedom. We will service your car using parts compliant to their guidelines, and with all the work done by qualified and fully trained technicians.

### **Manufacturer trained technicians:**

All wlmg technicians are fully manufacturer trained meaning whoever works on your car will have the knowledge to ensure your concern is fixed first time every time. From the day our technicians start work with wlmg they are put through a rigorous training programme which means they are kept fully updated with any manufacturer vehicle changes.

### **Price Guarantee we'll match any price quoted locally like for like**

Our commitment to our customers is about much more than highly competitive prices, it's about all those extra things that are worth a lot more - like expert and impartial advice, or feeling confident that the product or service you've just bought will give you piece of mind.

We truly believe wlmg is famous for keeping it's promises which is why if you buy a product from us and find it cheaper with a competitor that is within a 5 mile radius of the branch, as long as their service conditions are

comparable, such as facilities, workshop equipment, fully manufacturer trained staff & the quality of parts, Oil & lubricants then we'll match that price. No catches or tricky exceptions.